



Mira Orbis Thermostatic Electric Shower Installation and User Guide

These instructions are to be left with the user

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Introduction

Thank you for purchasing a quality Mira product. To enjoy the full potential of your new product, please take time to read this guide thoroughly. Having done so, keep it handy for future reference.

The Mira Orbis is a thermostatic electric shower with separate controls for power selection and temperature/flow adjustment. A unique thermostatic valve stabilises temperature changes caused by water pressure fluctuations. These can result from taps being turned on or off, or toilets being flushed. A digital display indicates shower temperature, clock (with battery backup), low flow and over temperature warnings. The Mira Orbis comes complete with a set of Mira Energise Shower Fittings.

Mira Orbis 9.0 kW

A 9.0 kW 240 V AC (8.2 kW 230 V AC) heater with Mira Energise adjustable spray handset with four different spray actions (start, soothe, force and eco*). Supplied complete with flexible hose, clamp bracket assembly, slide bar, supports, hose retaining ring and soap dish. Available in white/chrome.

Mira Orbis 9.8 kW

A 9.8 kW 240 V AC (9.0 kW 230 V AC) heater with Mira Energise adjustable spray handset with four different spray actions (start, soothe, force and eco*). Supplied complete with flexible hose, clamp bracket assembly, slide bar, supports, hose retaining ring and soap dish. Available in white/chrome and black/chrome finish.

Mira Orbis 10.8 kW

A 10.8 kW 240 V AC (9.9 kW 230 V AC) heater with Mira Energise adjustable spray handset with four different spray actions (start, soothe, force and eco*). Supplied complete with flexible hose, clamp bracket assembly, slide bar, supports, hose retaining ring and soap dish. Available in white/chrome finish.

* The eco setting reduces the water flow to give economical use of water, whilst still giving an adequate shower performance. This setting performs best with most gravity, pumped, and mains pressure unvented systems. On electric showers and some combination boiler systems the economy setting will have no effect, and will give the same spray action as the start setting.

If you experience any difficulty with the installation or operation of your new Electric Shower, please refer to '**Fault Diagnosis**', before contacting **Kohler Mira Ltd.**

Our telephone and fax numbers can be found on the back cover of this guide.

Recommended Usage	
Domestic	✓
Light Commercial	✓
Heavy Commercial	✗
Healthcare	✗

Guarantee

For **domestic installations**, Mira Showers guarantee the Mira Orbis against any defect in materials or workmanship for a period of **two** years from the date of purchase (shower fittings for one year).

For **non-domestic installations**, Mira Showers guarantee the Mira Orbis against any defect in materials or workmanship for a period of **one** year from the date of purchase.

For terms and conditions refer to section “**Customer Services**”.

Patents and Design Registration

Design Registration	000738141-0002
Patents	GB: 2 341 667, 2 404 000, 2 428 286 Eire: 82835
Patent Applications	UK: 2 427 460 Eire: 2004/0483, 2006/0462, 2008/0289

Important Safety Information

Installation must be carried out in accordance with these instructions, and must be conducted by designated, qualified and competent personnel.

WARNING!

Follow all warnings, cautions and instructions contained in this guide, and on or inside the shower.

- 1. This shower can deliver scalding temperatures if not operated, installed or maintained in accordance with the instructions, warnings and cautions contained in this guide and on or inside the appliance.**
- 1.1.** Products manufactured by us are safe and risk-free, provided that they are installed, used and maintained in good working order, in accordance with our instructions and recommendations.
- 1.2.** This product is suitable for installation within Zone 1 and is rated IP X4.
- 1.3.** Isolate the electrical and water supplies before commencing installation. The electricity must be turned off at the mains and the appropriate circuit fuse removed, if applicable.
- 1.4.** Mains connections are exposed when the cover is removed.
- 1.5.** Refer to the wiring diagram before making any electrical connections.
- 1.6.** Make sure all electrical connections are tight, to prevent overheating.
- 1.7.** Make sure that any pipework that could become frozen is properly insulated. The shower unit must not be fitted where it may be exposed to freezing conditions. The water supplies to this product must be isolated if the product is not to be used for a long period of time. If the product or pipework is at risk of freezing during this period they should also be drained of water.
- 1.8. DO NOT** switch on if there is a possibility that the water in the shower is frozen.
- 1.9. DO NOT** install the product in a position in which service access is restricted.
- 1.10. DO NOT** commission this appliance if water leaks from the unit or the heater tank pressure relief valve. If water leaks from the pressure relief valve, maintenance will be required before the shower can be safely used.
- 1.11. DO NOT** fit any form of outlet flow control as the outlet acts as a vent for the tank body. Only Mira recommended outlet fittings should be used.
- 1.12.** This product is not suitable for areas with high humidity (i.e steam rooms). Please consult your installer.
- 1.13. THIS APPLIANCE MUST BE EARTHED. MAKE SURE SUPPLEMENTARY BONDING COMPLIES WITH THE 'REQUIREMENTS FOR ELECTRICAL INSTALLATIONS'.**

In accordance with the current edition of 'The Plugs and Sockets etc. (Safety) Regulations in force at the time of installation, this shower is intended to be permanently connected to the fixed electrical wiring of the mains system.

- 1.14.** This appliance must be provided with means for disconnection that is incorporated into the fixed wiring in accordance with the relevant local wiring regulations.

Caution!

- 2.1.** Read all of these instructions and retain this guide for later use.
- 2.2.** The electrical installation must comply to 'BS 7671 - Requirements for Electrical Installations', commonly referred to as the IEE Wiring Regulations - Part 7, or any particular regulations and practices, specified by the local electricity supply company.
- 2.3.** The plumbing installation must comply with the requirements of UK Water Regulations/Bye-laws (Scotland), Building Regulations or any particular regulations and practices, specified by the local water company or water undertakers.
- 2.4.** Make sure that you fully understand how to operate this shower and make sure that it is properly maintained in accordance with the instructions given in this manual.
- 2.5.** Anyone who may have difficulty understanding or operating the controls of any shower should be attended whilst showering. Particular consideration should be given to:
- 2.5.1.** The young.
 - 2.5.2.** The elderly.
 - 2.5.3.** The infirm.
 - 2.5.4.** The disabled.
 - 2.5.5.** Anyone who suffers from a medical condition that can result in temporary incapacity (e.g. epilepsy or blackouts).
 - 2.5.6.** Anyone inexperienced in the correct operation of the controls.
- 2.6.** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- 2.7.** Children should be supervised to make sure that they do not play with the appliance.
- 2.8.** Sunburn or skin conditions can increase your sensitivity to hot water. Make sure that you set the shower to a cooler temperature.

- 2.9.** If any of the following conditions occur, isolate the electricity and water supplies and refer to 'To contact us', on the back page of this guide.
- 2.9.1.** If the cover is not correctly fitted and water has entered the appliance case.
 - 2.9.2.** If the case is damaged.
 - 2.9.3.** If the appliance begins to make an odd noise, smell or smoke.
 - 2.9.4.** If the appliance shows signs of a distinct change in performance, indicating a need for maintenance.
 - 2.9.5** If the shower is frozen.
 - 2.9.6** **DO NOT** operate this appliance if water leaks from this appliance.
- 3.** Switch off the appliance at electrical isolating switch when not in use. This is for safety and is recommended with all electrical appliances.
 - 4.** **DO NOT** position the handset to spray water directly on to the appliance. e.g. when cleaning shower control.
 - 5.** When this appliance has reached the end of its serviceable life, it should be disposed of in a safe manner, in accordance with current local authority recycling, or waste disposal policy.
 - 6.** Make sure that this guide is left with the user.

Pack Contents Checklist

☒ Tick the appropriate boxes to familiarise yourself with the part names and to confirm that the parts are included.

Mira Orbis



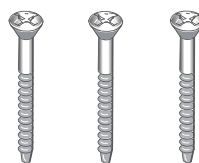
☐ 1 x Mira Orbis



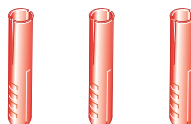
☐ 1 x Olive



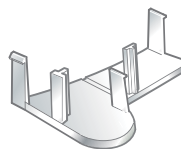
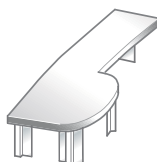
☐ 1 x Compression Nut



☐ 3 x Fixing Screws



☐ 3 x Wall Plugs



☐ 2 x Case Inserts

Documentation

☐ 1 x Guarantee Registration Document

☐ 1 x Installation Template

☐ 1 x Installer Checklist

Specifications

1. Plumbing

- Minimum maintained inlet pressure for 9.0 kW and 9.8 kW, 70 kPa (0.7 bar) for satisfactory operation.
- Minimum maintained inlet pressure for 10.8 kW, 100 kPa (1.0 bar) for satisfactory operation.
- Maximum static inlet pressure 1000 kPa (10 bar).
- Minimum static pressure 20 kPa (0.2 bar) to keep the inlet valve closed.

2. Electrical

- The Mira Orbis 9.0 kW requires a 40 Amp circuit protection device.
- The Mira Orbis 9.8 kW requires a 45 Amp circuit protection device.
- The Mira Orbis 10.8 kW requires a 45 Amp circuit protection device.
- The terminal block will accept cable up to 16 mm².

3. Standards and Approvals

- The Mira Orbis complies with all relevant directives for CE marking.

Installation Requirements

1. Plumbing

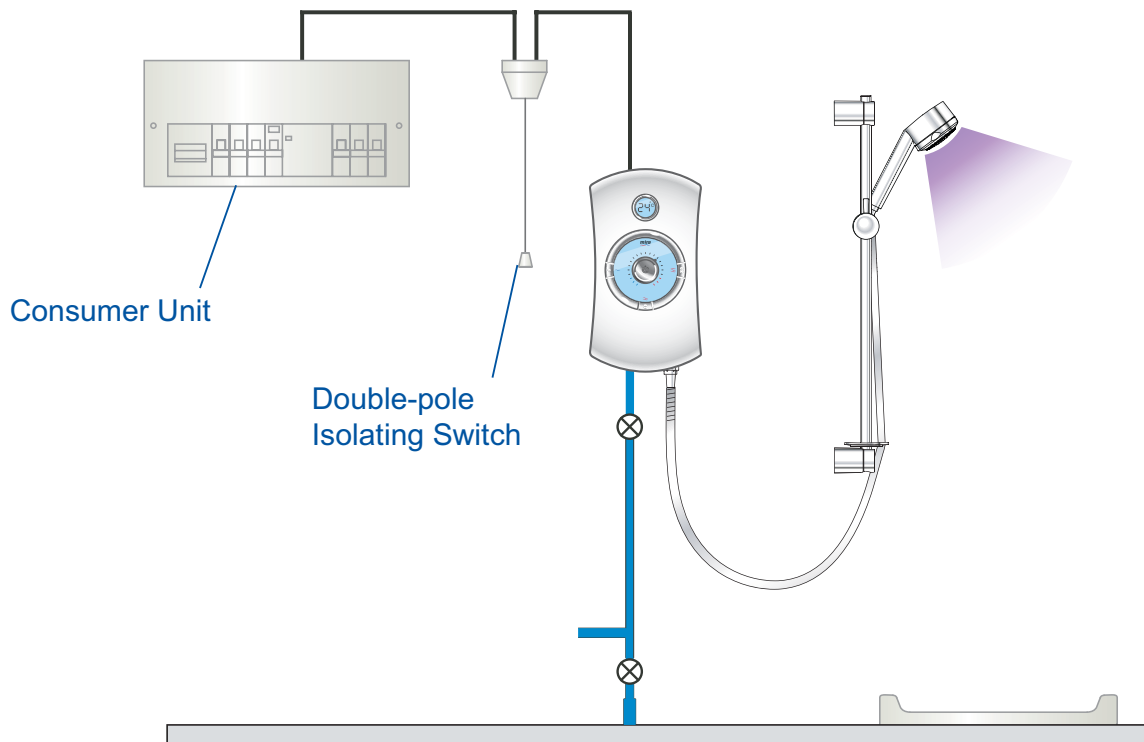
- The appliance is designed to operate with a minimum maintained inlet pressure of 0.7 bar (for 9.0 kW and 9.8 kW) and 1.0 bar (for 10.8 kW) up to a maximum static inlet pressure of 10 bar.
- When installed in very hard water areas (above 200 ppm temporary hardness) your installer may advise the installation of a water treatment device, to reduce the effects of limescale formation. Your local water company will be able to advise the hardness of water in your area.
- It is recommended that a non-restrictive (free flowing) isolating valve is fitted in the cold water supply pipe to allow the complete maintenance of the appliance. Do not use a valve with a loose washer plate (jumper) as this can lead to a build up of static pressures.
- The appliance is suitable for installation within the shower area. It is fitted with a pressure relief device and must be positioned over a water catchment area with the controls at a convenient height for all users.
- The appliance must be fitted on to a finished flat and even wall surface (this wall surface should be tiled or waterproofed). **DO NOT** fit the appliance to the wall and tile up to the case. For safety requirements, an air gap must be left behind the appliance.

- Avoid layouts where the shower hose will be sharply kinked. This may reduce the life of the hose.
- A Soap Dish/Hose Retaining Ring is supplied to prevent the handset from dropping below the spill-over level of the bath or shower tray, which could lead to contamination from back-siphoning. The supplied Hose Retaining Ring should meet the majority of user requirements for shower installations with flexible outlet fittings. However, there will be occasions when it will not provide a suitable solution. In these instances an outlet double checkvalve, e.g. a Mira DCV-H, must be fitted. This will increase the required supply pressure typically by 0.1 bar (see section “Accessories”).
- Supply pipework **MUST** be flushed to clear debris before connecting to the appliance.
- To avoid damage to the case when soldered fittings are used, pre-solder the pipework and fittings before connecting them to the inlet connector assembly. Refrain from applying excessive force when making any connections. Always provide mechanical support when making the plumbing connections.
- The appliance is fitted with a brass inlet compression assembly for connecting to a 15 mm supply pipe from the top, bottom or back. The fitting of double checkvalves in the inlet supply to the appliance, can cause a pressure build-up, which could exceed the maximum static inlet pressure and damage the appliance.



2. Electrical

- In a domestic installation, the rating of the electricity supplier's fuse and the consumer unit must be adequate for the additional demand. All Mira electric showers are high power units, it is essential to contact your electricity supplier to ensure that the supply is adequate for the product. Voltage drop due to local heavy demand will reduce the shower's performance.
- The appliance **must be earthed** by connecting the supply-cable earth conductor to the earth terminal. Supplementary bonding: Within the bathroom or shower room, all accessible conductive parts of electrical equipment and extraneous conductive parts (metal parts) that are likely to introduce earth potential, must be electrically bonded to earth using a minimum cable size of 4.0 mm² if the cable is not mechanically protected, (2.5 mm² if mechanically protected).
- The minimum cable size (cross-sectional area) required should be in accordance with BS 7671.
- As a guide only, and in accordance with BS 7671 we recommend close circuit protection: i.e. 9.8 kW = 45 Amp
- A 30mA Residual Current Device (RCD) **MUST** be included in the electrical circuit. This may be part of the consumer unit or a separate unit.
- A separate, permanently connected supply must be taken from the consumer unit to the appliance through a double-pole switch, which has at least 3 mm contact separation. The switch can be a ceiling mounted pullcord type within the shower room or a wall mounted switch in an adjacent room.
- **DO NOT** twist the individual cable cores of either the live or neutral conductors, as this will prevent them from entering the terminal block.
- **DO NOT** exert strain on the terminal block. Make sure that the electrical connections are tightly screwed down.
- **DO NOT** turn-on the electrical supply until the plumbing has been completed.



Installation

Installation of Mira Orbis

► **Warning!** Turn off the electrical and water supplies before proceeding with the installation of the Mira Orbis. The electricity must be turned off at the mains and the appropriate circuit fuse removed, if applicable.

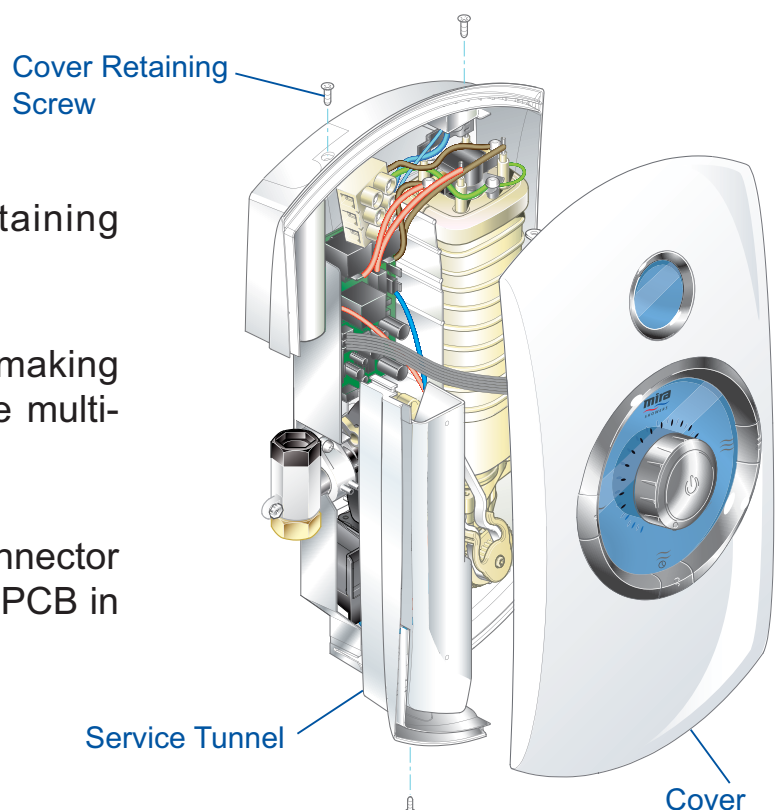
► **Note!** An installation template is supplied to help you install the Mira Orbis.

► Remove the three cover retaining screws.

► Carefully remove the cover, making sure that you do not strain the multi-connector.

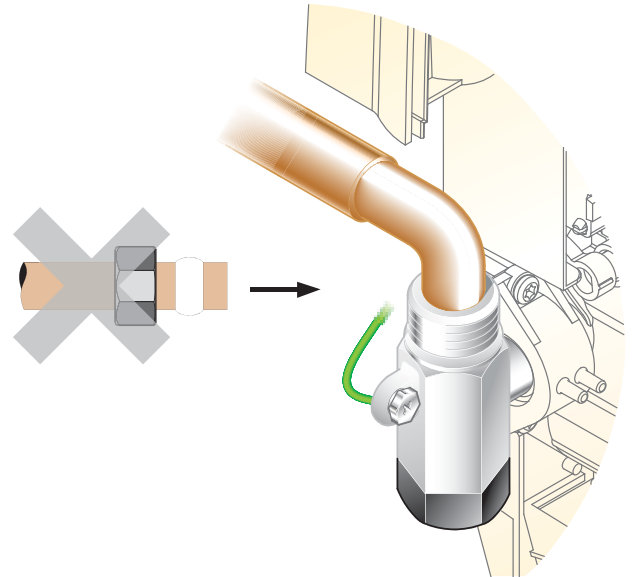
► Carefully remove the multi-connector from the socket on the control PCB in the case

► Remove the service tunnel.



- ▶ Determine the direction of the inlet water supply: top (falling), bottom (rising), or back inlet.

- ▶ **Note!** Make sure that the back inlet does not go directly back into the wall. Use a soldered elbow.



- ▶ Swivel the inlet connector assembly to suit. Remove the inlet blanking cap. Avoid trapping the green earth bonding wire.

- ▶ Two case inserts are supplied with the Mira Orbis, so that they can be trimmed to suit the supplies entering the product. Before fitting the cover, make sure that the case inserts are fitted.

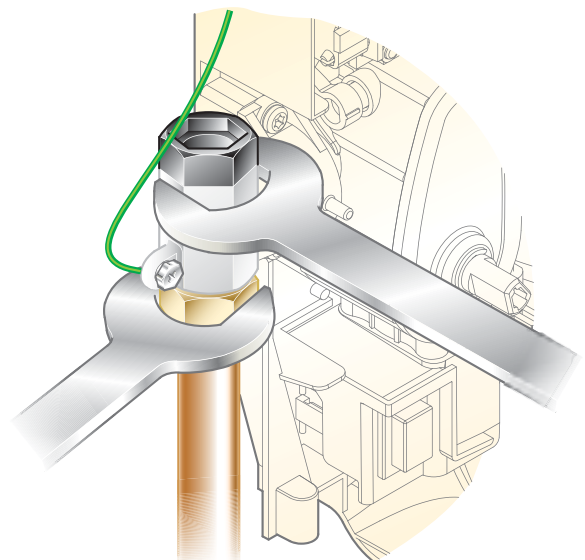
- ▶ **Thoroughly flush the mains-fed cold water supply pipe. The supply must be clean and free from debris BEFORE connecting the Mira Orbis.**

To flush the pipework, turn on the water supply and drain a minimum of 10 litres (2 gallons) of water into a bucket or catchment area. Turn off the water supply.

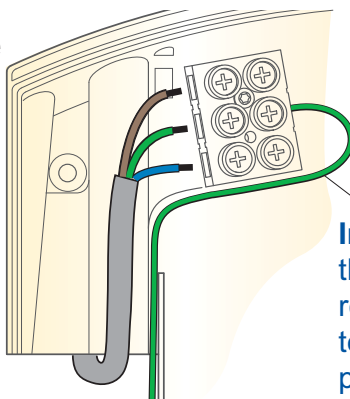
- ▶ An installation template is supplied to help you install the Mira Orbis. Put the installation template on the wall and mark through the positions of the fixing holes. Make sure that the position of these holes do not come in line with any buried cables or pipework. Make sure that sufficient electrical supply cable is available for connection to the terminal block.

- ▶ Drill and plug the top two fixing holes. Secure the Mira Orbis to the wall with the screws provided. Drill the bottom fixing hole with the product in place. Alternative fixings (not supplied) may be necessary for some wall structures. Avoid drilling into any supply cable/pipe.

- ▶ Install the mains-fed cold water supply pipe. Do not overtighten.

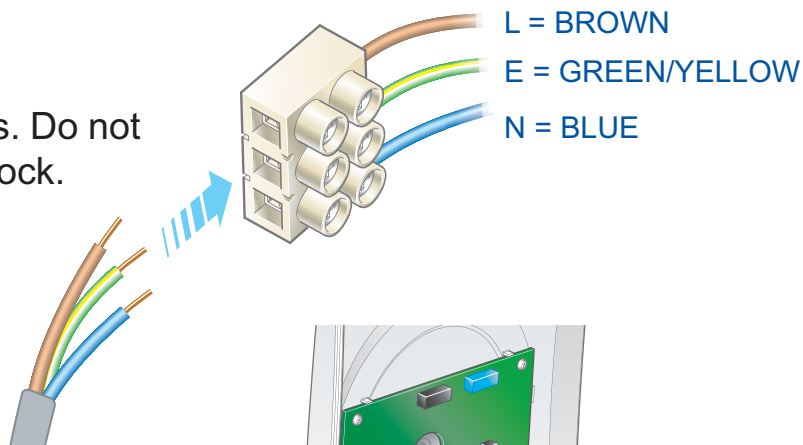


- ▶ Feed cable into Case. Fit Earth sleeve (not supplied) and strip insulation. Do not twist cable cores.

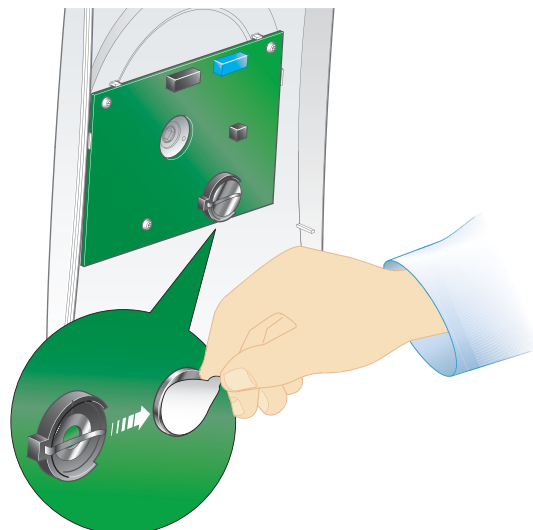


Important! Make sure that the inlet earth wire is routed as shown. Failure to do so may cause product malfunction.

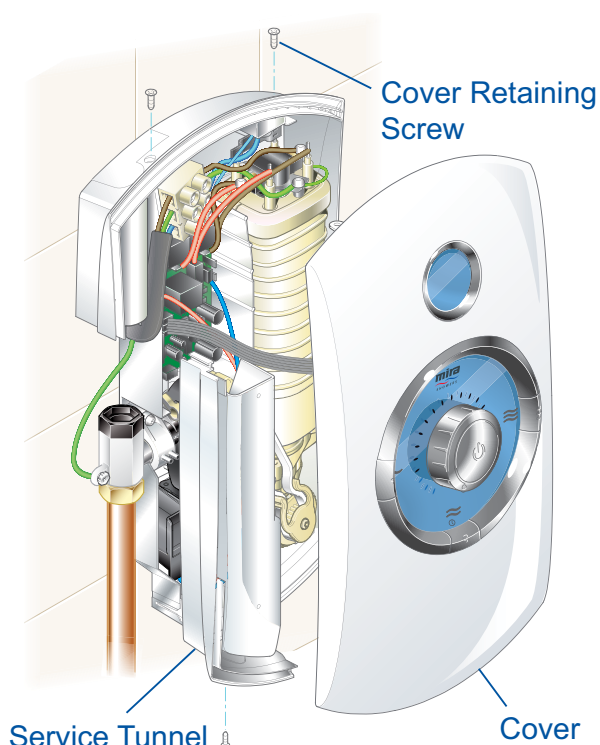
- ▶ Firmly connect the conductors. Do not exert strain on the terminal block.

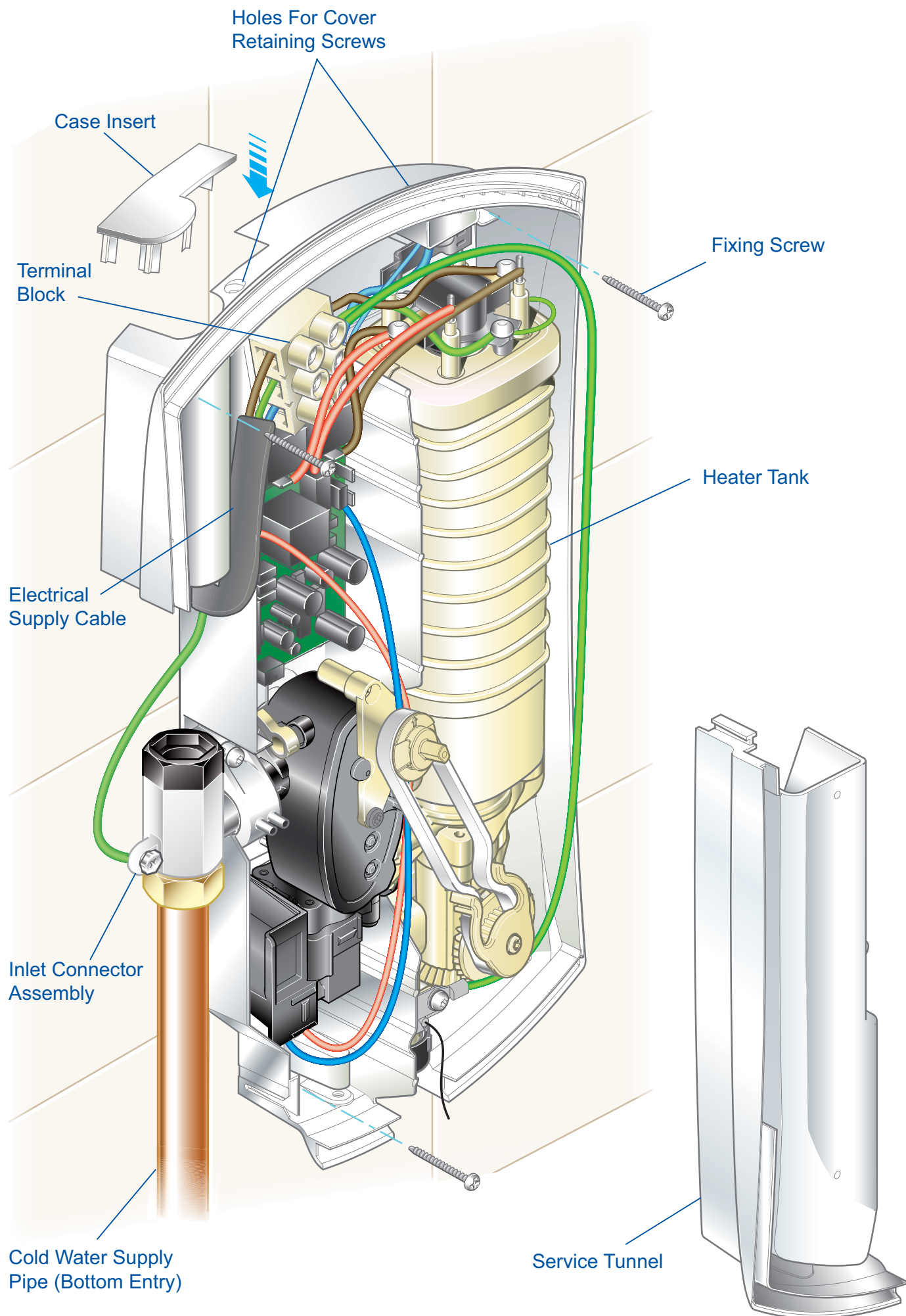


- ▶ Before refitting the cover, pull the plastic tab off the battery to activate it.



- ▶ Refit the Service Tunnel.
- ▶ Connect the multi-connector to the socket on the PCB.
- ▶ Refit the Cover. Make sure that it fits correctly. Do not overtighten screws.
- ▶ Do not use alternative screws to secure the Cover. This can cause internal damage to the appliance. Do not seal around the back of appliance.
- ▶ Install the shower fittings in accordance with the manufacturer's instructions.

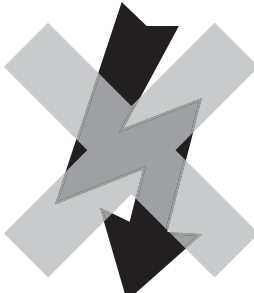





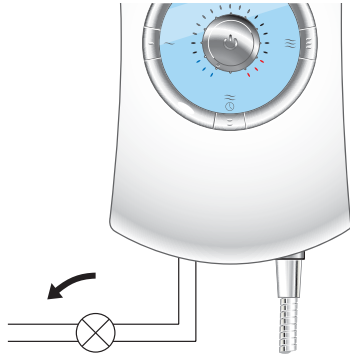
Commissioning

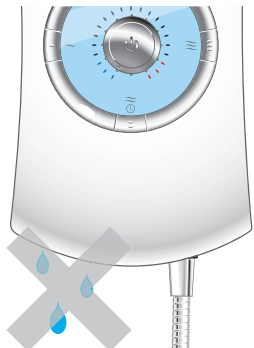
If you are unsure how an electric shower works, please read through the **User Instructions** section before continuing.

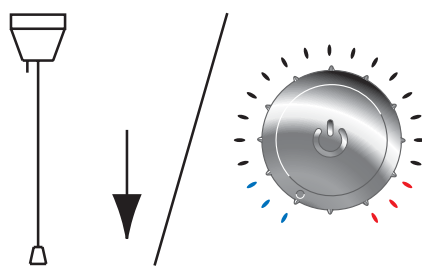
Note! The temperature display throughout this guide will depend upon inlet supply conditions and product settings.

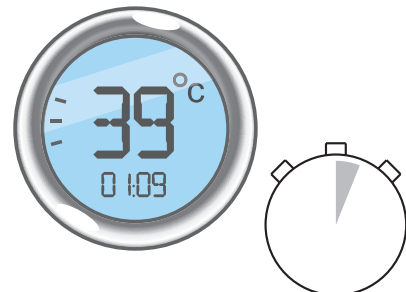
1. 

Electrical supply is turned off at the mains.
2. 


Turn control to full cold.
3. 

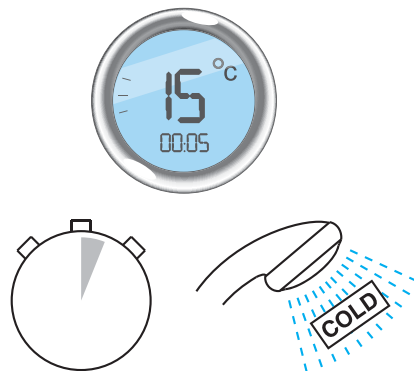
Turn the water supply fully on.
4. 

Check for water leaks.
5. 


Switch on the electrical supply and press the 'Start/Stop' button
6. 

5 - 10 Secs

The temperature indicator becomes illuminated, showing time. Temperature will be displayed after a few seconds.
7. 

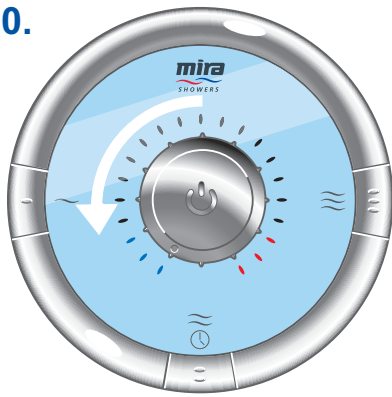
Press the 'Low' button, light on the button comes on
8. 

0 - 5 Secs

Water will be at full force and at a cool temperature as indicated by the temperature indicator.
9. 

Turn the control slowly. Temperature remains cool and flow is reduced

10.



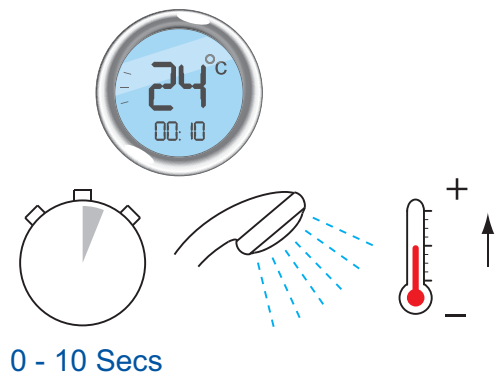
Turn control to full cold.

11.



Press the 'Medium' button, light on the button comes on

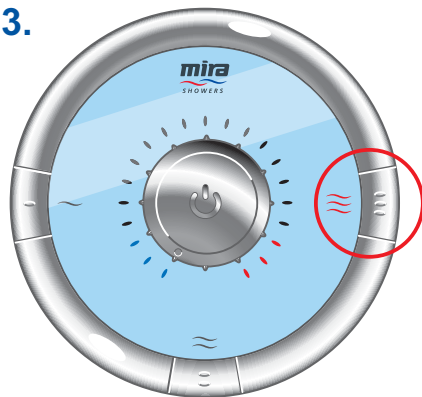
12.



0 - 10 Secs

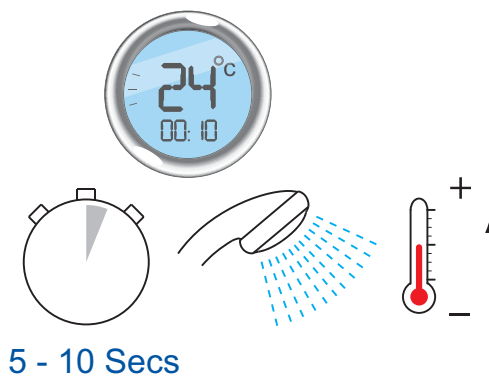
The temperature will rise slightly as indicated by the temperature indicator.

13.



Press the 'High' button, light on the button comes on

14.



5 - 10 Secs

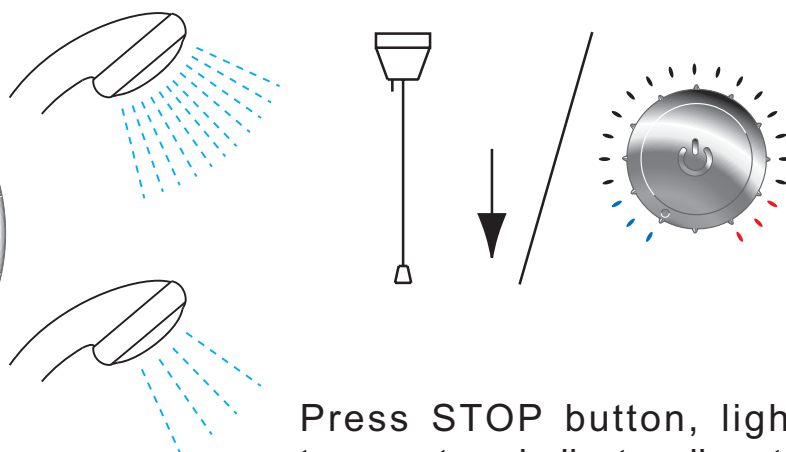
The flow rate will increase.

15.



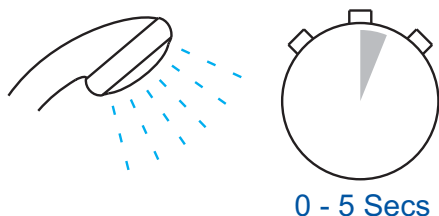
Adjust temperature as required. Flow rate will adjust automatically.

16.



Press STOP button, light on the temperature indicator dims to standby state. When the shower has stopped running the temperature display will only show the clock. The water flow will continue for a few seconds before stopping. Isolate power. Display will go blank.

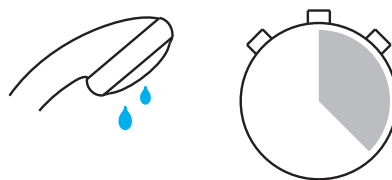
17.



0 - 5 Secs

The shower will purge water from its tank for a few seconds.

18.



Residual water may drain over a few minutes.

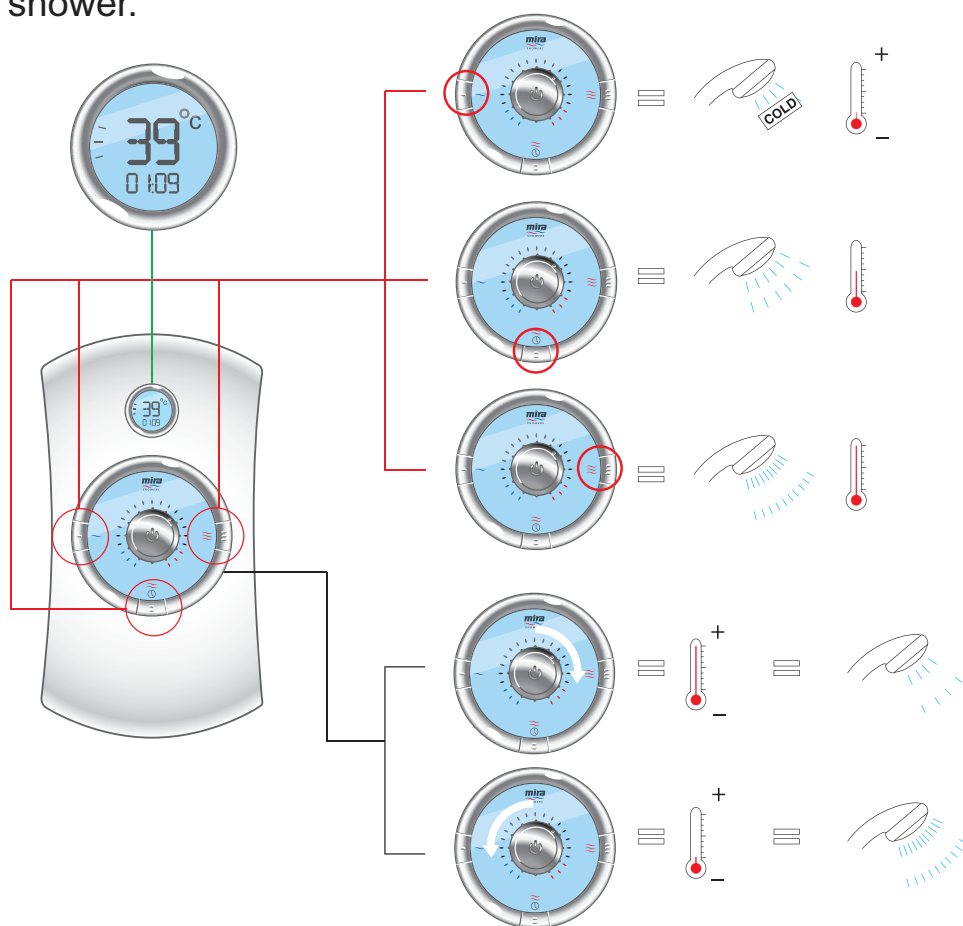
Note! A slight hissing sound may be heard from the Mira Orbis during operation. High mains water pressure and high shower temperatures will affect the tone. This is quite normal in use.

User Instructions

How Your Electric Shower Works

Heated water is produced by adjusting the flow of cold water passed through a heater tank.

The temperature indicator shows the temperature of the shower.

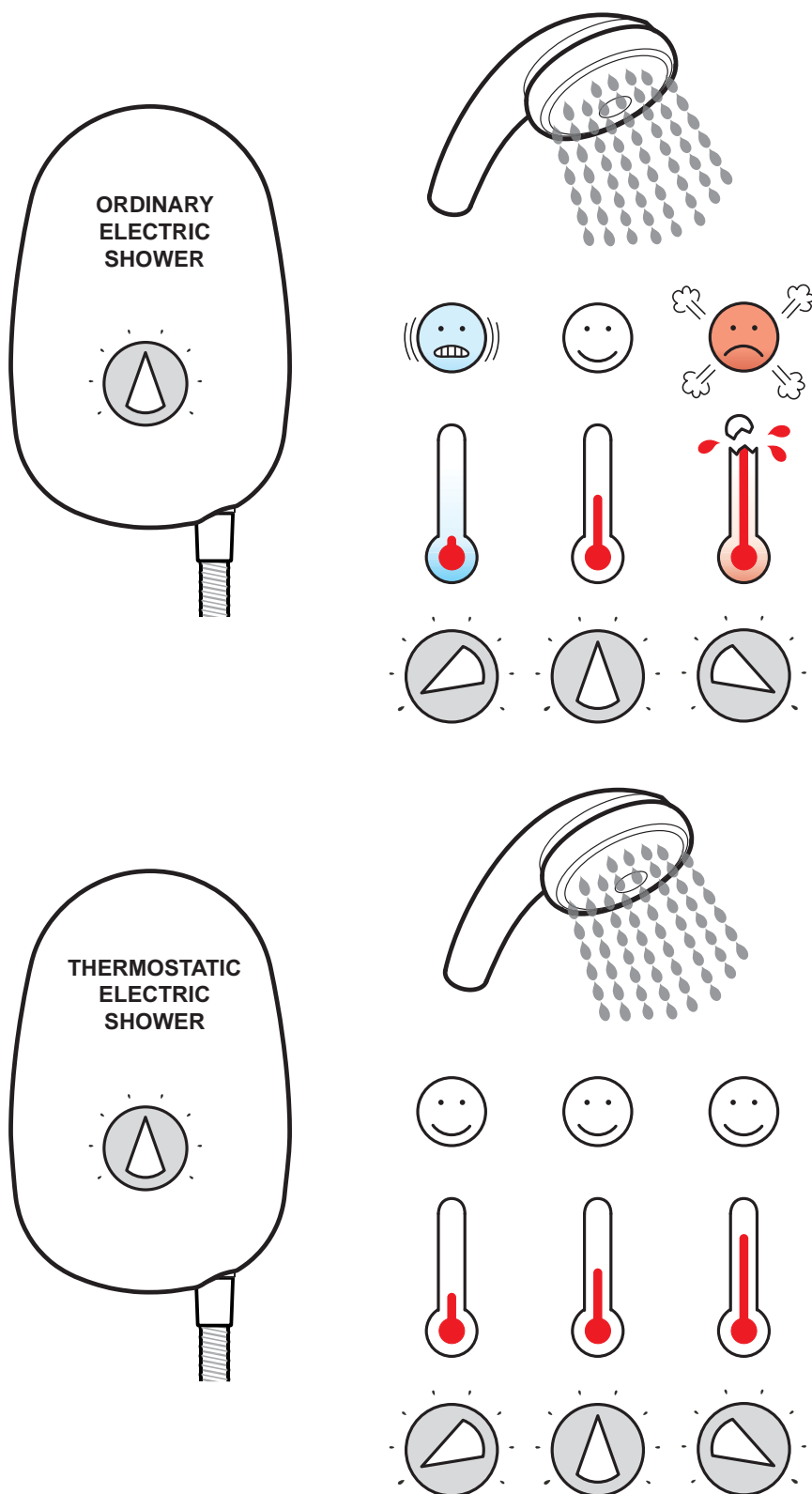


The shower has three heater settings.

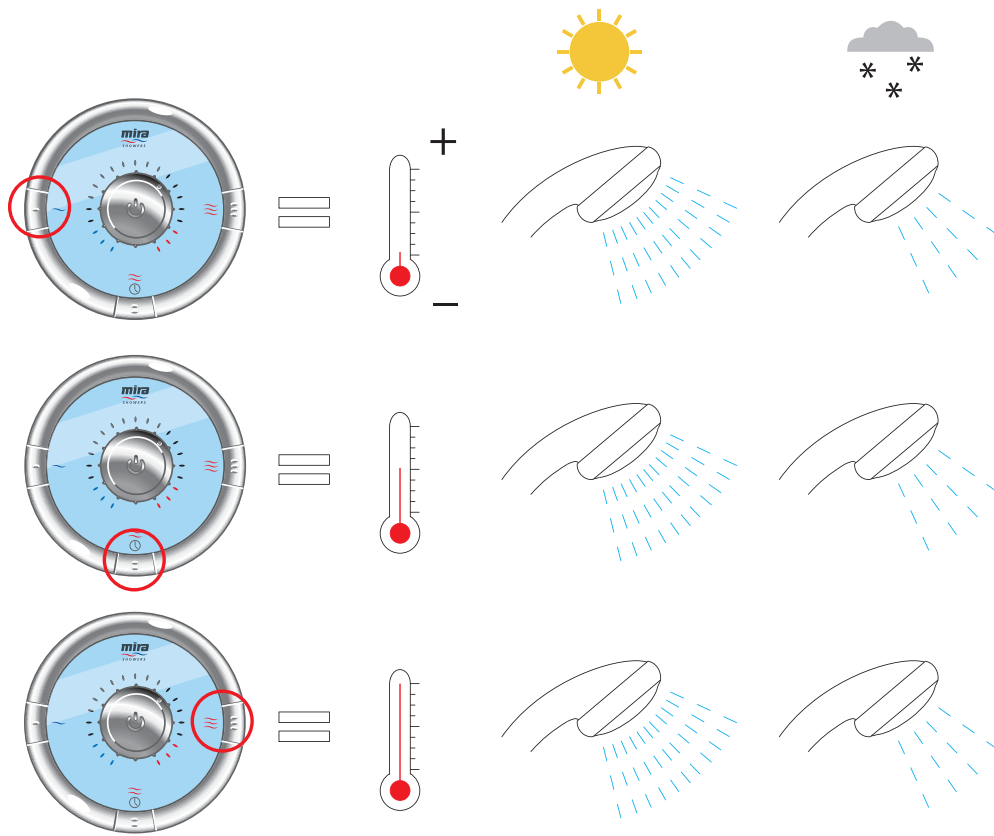
The warmer the shower, the lower the flow rate and vice versa.

Thermostatic (Temperature-Stable)

The shower's top priority is to keep the desired water temperature constant. Electric showers with thermostatic control are able to keep a stable temperature across the range from hot to cold, whilst also dealing with fluctuations in electrical and water supplies. As a result, there is a **temperature limit** the shower cannot go beyond. For safety, this temperature is factory set and cannot be adjusted to make the shower hotter or colder.



The Effect of Seasonal Changes



For a cold shower select 'Low'.

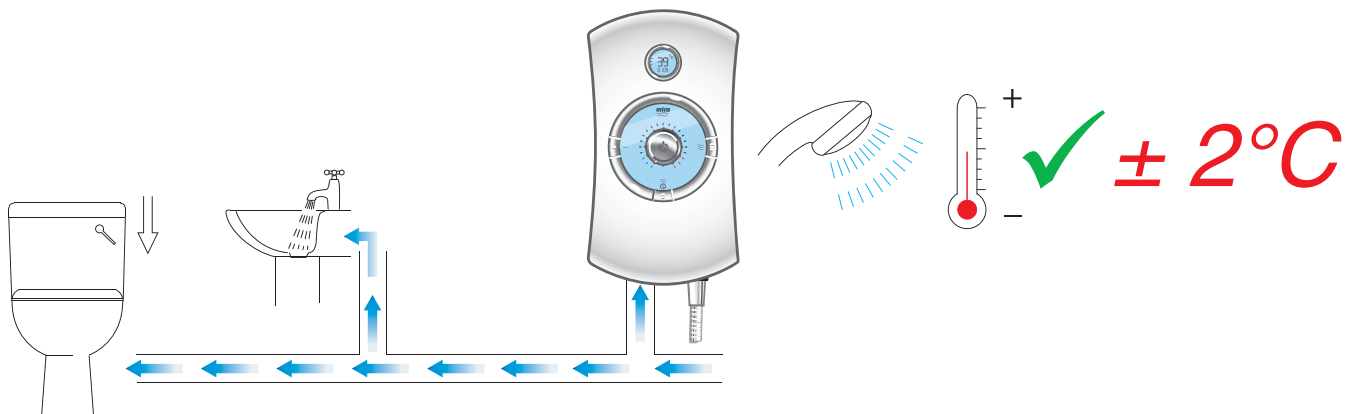
For a summer warm shower select 'Medium'.

For a winter warm shower select 'High'.

During extremes of mains water supply temperature, adjust heater setting to obtain a better showering temperature.

The Effect of Other Water Devices

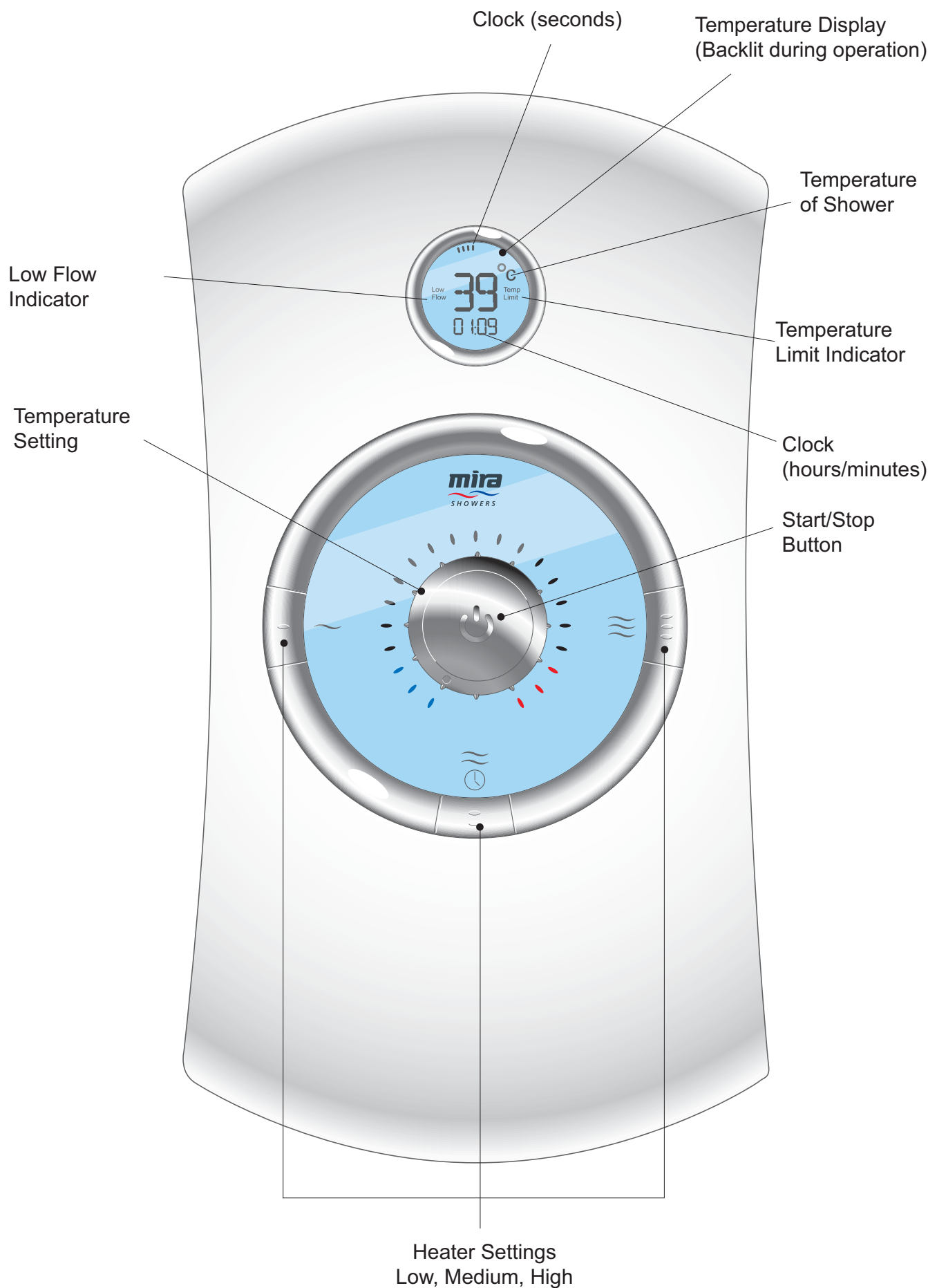
Example of how shower temperature stabilises due to pressure changes.

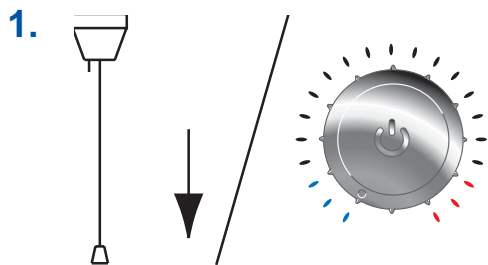


Water inlet pressure fluctuations due to other draw offs (e.g. flushing toilet). Shower temperature will be controlled to within $\pm 2^{\circ}\text{C}$ of the set temperature provided that the supply conditions remain within the required operating parameters (refer to section: '**Specifications**').

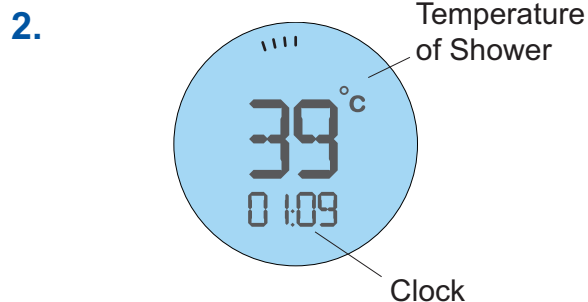
Using your Shower

Read the section “Important Safety Information” first.

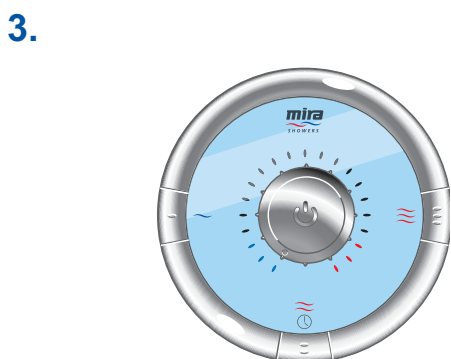




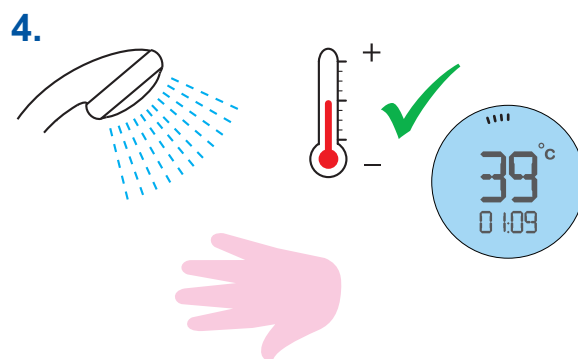
Switch on the electrical supply and press the 'Start/Stop' button



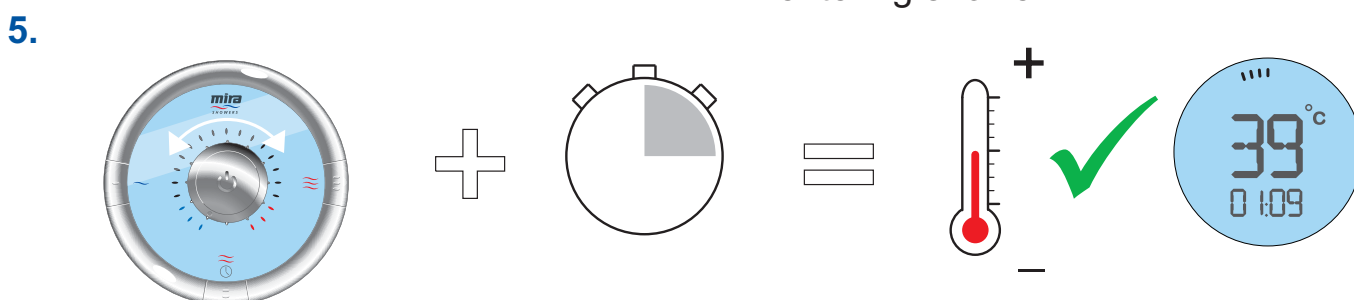
The temperature indicator becomes illuminated.



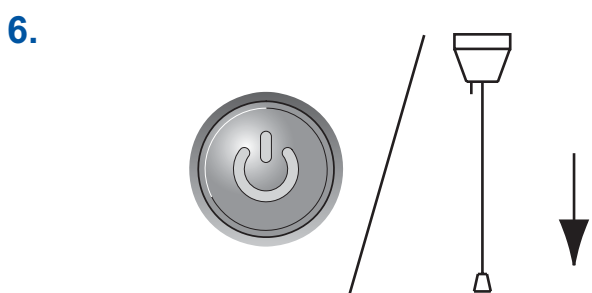
Set to the desired position.



Check the water temperature before entering shower.

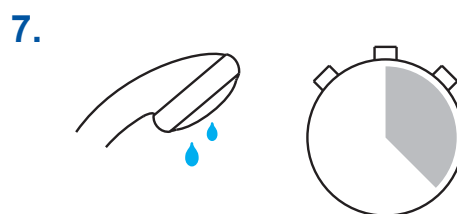


Allow 10 - 15 seconds for any temperature adjustments to reach the handset.



Press STOP button, the light on the button goes out. The Shower flow will continue for a few seconds before stopping. Switch off the electrical supply.

Note! After 40 minutes of continuous use, the shower will automatically switch OFF.



Residual water may drain over a few minutes.

Note! At the end of every shower make sure that the shower head points into the catchment area. A small amount of water may be retained in the shower handset after the shower has been turned off. This may drain over a few minutes.

Clock Setting



1. Make sure that the product is in 'Standby' state (i.e. Isolator switch on).
2. Press and hold the 'Medium Power' button - the clock backlight will come on full brightness.
3. After a delay of a few seconds the hour segments of the clock start flashing
4. Press 'Medium Power' button repeatedly until desired 'hours' are displayed on the clock.
5. After a short delay of a few seconds the minute segments of the clock start flashing.
6. Press 'Medium Power' button repeatedly until desired 'minutes' are displayed on the clock.
7. After a short delay of a few seconds the minutes segments stop flashing and the clock backlight dims to its standby state.

LCD Indications

The table below shows what is shown on the LCD display once the shower has been installed and is in use.

Product State	LCD Display	Backlight	Comments
Off	Blank	Off	Product turned off at pull cord
Standby	Clock shown including second indicators	Dim	
Product turned on via Start/Stop button	Clock Shown including second indicators Will display temperature after a few seconds	Full Brightness	On initial start up unit will turn onto low power. The next time you turn the unit on it will be at the previous setting
Switching Power	Clock shown including second indicators Will display temperature after a few seconds	Full Brightness	Flow will change accordingly
Product turned off via - on/off button	Clock shown including second indicators	Fade to Dim	
Low Flow	Clock shown including second indicators Low Flow graphic displayed	Backlight flashes	Product will stop heating the water, flow will reduce.
Temp Limit	Clock shown including second graphics Temp Limit graphic displayed	Backlight flashes	Product will stop heating for 10 seconds and then restart. - turn the temperature control down.

Fault Diagnosis

The trouble shooting information tabled below gives details on probable causes and remedies should difficulties be encountered whilst the shower is in operation.

Warning! There are no user serviceable components beneath the cover of the appliance. **Only a competent tradesperson should remove the front cover!**

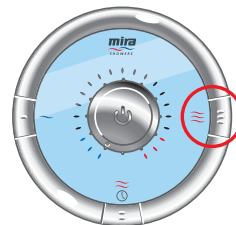
Heater Settings



≡ Low



≡ Medium



≡ High

Symptom	LCD Back Light	Low Flow Warning	Heater Setting Low/Medium/High	Probable Cause	Probable Remedy
Appliance fails to operate	OFF	OFF		Electrical supply isolated at double pole switch.	Switch on electrical supply via the pullcord or wall mounted switch.
	OFF	OFF		Fuse blown or MCB/RCD tripped, indicating possible electrical fault.	Renew the fuse or reset the MCB/RCD. If fault persists, contact your installer.
	OFF	OFF		Faulty Relay PCB.	Replace Relay PCB.
	OFF	OFF		Faulty Control PCB.	Replace Control PCB.
Shower cycles from hot to cold	ON	ON	Medium/High	Handset blocked.	Remove and clean.
	ON	ON	Medium/High	Inlet Filter blocked.	Remove and clean.
	ON	ON	Medium/High	Water pressure below minimum required for the appliance to operate.	Make sure incoming mains water stopcock and/or appliance isolating valve is fully turned on.
	ON	ON		Faulty Relay PCB.	Replace Relay PCB.
	ON	ON		Faulty Solenoid.	Replace Inlet Valve Assembly.
	ON	OFF	High	Temperature limit reached (flashes on LCD).	Turn the temperature control down or reduce heater setting to Medium until a cooler temperature is achieved.

Symptom	LCD Back Light	Low Flow Light	Heater Setting Low/Medium/High	Probable Cause	Probable Remedy
Shower cycles form hot to cold	ON	OFF	Medium/High	Thermostatic mechanism is faulty or damaged.	Replace.
	ON	OFF	Medium/High	Scaled Heater Tank Assy.	Replace.
	ON	OFF	Medium/High	Damaged Hose.	Replace.
Handset dripping	OFF	OFF		Insufficient water supply pressure for shut off.	The minimum static pressure to ensure shut off and prevent dripping is 0.2 bar. Note! If other appliances are operating, static pressure may drop below 0.2 bar. Contact local water company.
	OFF	OFF		Inlet valve assembly faulty.	Replace.
Low or no flow rate	ON	ON	Any	Water supply pipework or inlet filter restricted by a blockage or partial blockage.	Flush supply pipe. Clean inlet filter.
	OFF	OFF		Insufficient water supply pressure/ flow for operation.	Contact local water company. Supply pressure must be a minimum of 100 kPa (1.0 bar). Note! If other appliances are operating, pressure may drop below 100 kPa (1.0 bar).
	OFF	OFF		Faulty Relay PCB.	Replace Relay PCB.
	OFF	OFF		Faulty Control PCB.	Replace Control PCB.
	ON	ON	Any	Other outlets (e.g. toilet, garden hose, washing machine etc.) drawing water whilst the shower is in use.	Turn off the other appliances whilst the shower is in use.
	ON	OFF	Any	Hose Damaged.	Replace.

Symptom	LCD Back Light	Low Flow Light	Heater Setting Low/Medium/High	Probable Cause	Probable Remedy
Low or no flow rate	ON	OFF	Any	Handset blocked.	Remove and clean.
	ON	OFF	Any	Heater tank excessively scaled.	Replace. In hard water areas consider the use of a water softener.
No information shown on LCD display	ON	OFF	Any	Faulty Control PCB.	Replace Control PCB.
Operation of temperature control has little or no effect on water temperature.	ON	ON	Medium/High	Handset or inlet filter blocked.	Remove and clean.
	ON	OFF	Medium/High	Thermostatic valve faulty.	Replace.
	ON	OFF	Medium/High	Heater tank failure.	Replace.
	OFF	OFF		Relay PCB failure.	Replace Relay PCB assembly.
No change in temperature between Low/Medium/High setting.	ON	ON	Any	Insufficient mains water pressure.	Contact local water company.
	ON	OFF	Any	Possible failure of thermostatic valve or heater tank.	Check the continuity of the heater tank and replace parts as necessary.
	OFF	OFF		Control PCB failure.	Replace Control PCB assembly.
	OFF	OFF		Thermal Trip failed.	Replace thermal trip or check the continuity of the heater tank and replace parts as necessary.
Water will not turn off.	ON	OFF	Any	Inlet valve, solenoid, stop switch, relay PCB or Control PCB faulty.	Replace as necessary.
	ON	ON	Any	Supply pressure below 20 kPa (0.2 bar).	Contact local water company. Check mains water static pressure.

Symptom	LCD Back Light	Low Flow Light	Heater Setting Low/Medium/High	Probable Cause	Probable Remedy
Appliance fails to produce hot water when set on 'Medium/High' heater setting.	ON	ON	Medium/High	Insufficient water supply.	Contact local Water company.
	ON	OFF	Medium/High	Possible failure of the thermal switch.	Check the continuity of the heater tank and replace parts as necessary.
	ON	OFF	Medium/High	Heater tank failure.	Replace.
Unable to select a cool enough shower.	ON	OFF	High	Due to the rise in mains water supply temperature, the heater setting may be too high.	Press the 'Medium' heater setting and adjust the temperature control until a suitable temperature is reached.
Clock does not keep time	ON	OFF	Any	Battery needs replacing.	Replace battery.
				Faulty Control board.	Replace.
E1 displayed on screen	ON	OFF	Any	Check thermistor is plugged in.	Refit.

Note! The Mira Orbis Thermostatic Shower offers a water saving feature where the shower will automatically switch OFF after 40 minutes of continuous use.

Maintenance

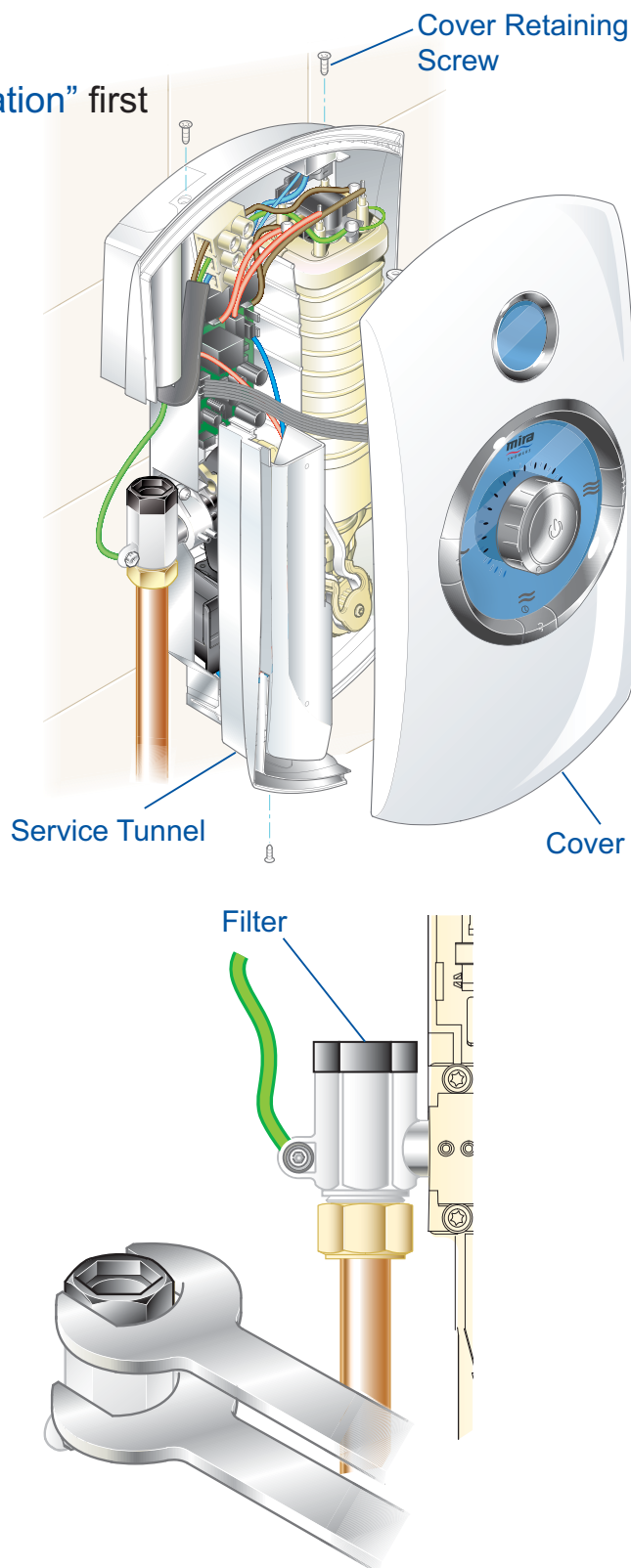
Handset - Cleaning

- ▶ Clean with mild washing up detergent or soap solution. Wipe dry with a soft cloth.
- ▶ Poor shower performance can be avoided by cleaning the spray plate. Use thumb or soft cloth to wipe rubber nozzles. The handset must also be descaled regularly.

Inlet Filter - Cleaning/Renewing

Read the section “Important Safety Information” first

- ▶ Make sure that the electrical supply is turned off at the mains and that the water supply is fully turned off.
- ▶ Remove the three screws. Carefully remove the cover, making sure that you do not strain the multi-connector.
- ▶ Carefully remove the multi-connector from the socket on the control PCB in the case. Remove the service tunnel.
- ▶ Hold a wrench across the flats of the metal connector. Unscrew the filter using another wrench as shown. Clean or renew the Filter as necessary. Refit in reverse order making sure the Filter is screwed fully home.
- ▶ Do not overtighten. Make sure plumbing connections are tight before restoring the electricity and water supply. Check for leaks.
- ▶ Refit the Service Tunnel and connect the multi-connector to the socket on the PCB.
- ▶ Refit the Cover. Make sure that it fits correctly. Do not overtighten screws.



Clock Battery Replacement Procedure

Warning! There are no user serviceable components beneath the cover of the appliance. **Only a competent tradesperson should remove the front cover!**

Read the section “Important Safety Information” first.

1. Isolate the electrical supply before commencing this procedure. The electricity must be turned off at the mains and the appropriate circuit fuse removed, if applicable.
2. Mains connections are exposed when the cover is removed.

► Remove the three screws. Carefully remove the cover, making sure that you do not strain the multi-connector.

► Carefully remove the multi-connector from the socket on the control PCB in the case. Remove the service tunnel.

► Carefully remove the battery from the housing.

► **When the battery has reached the end of its serviceable life, make sure the battery is disposed of in a safe manner, in accordance with current local authority recycling, or waste disposal policy.**

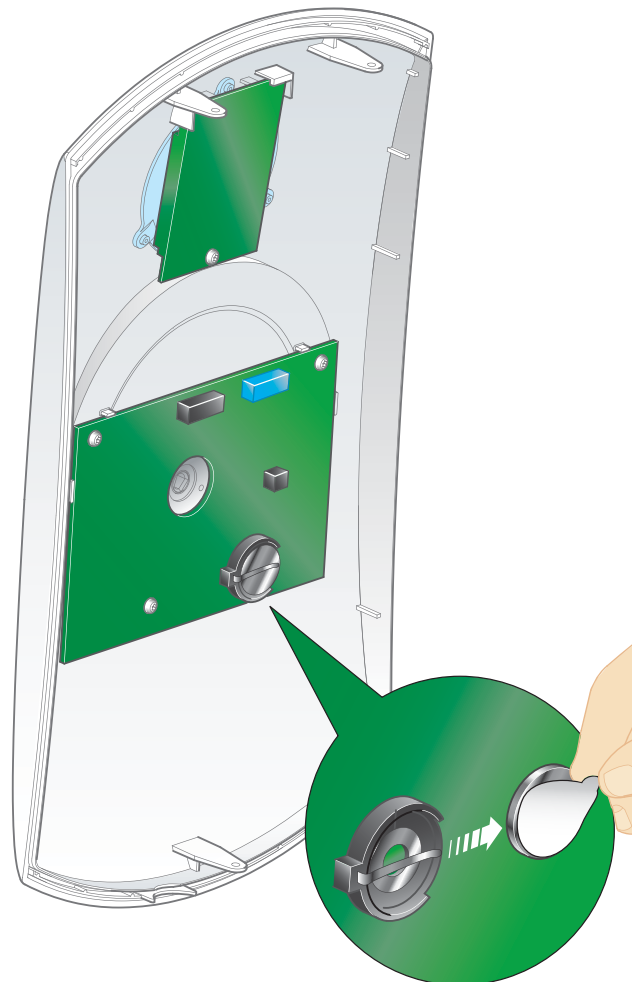
► Refit a new battery.
(Battery type BR 2032 or CR2032)

► Connect the multi-connector to the socket on the PCB.

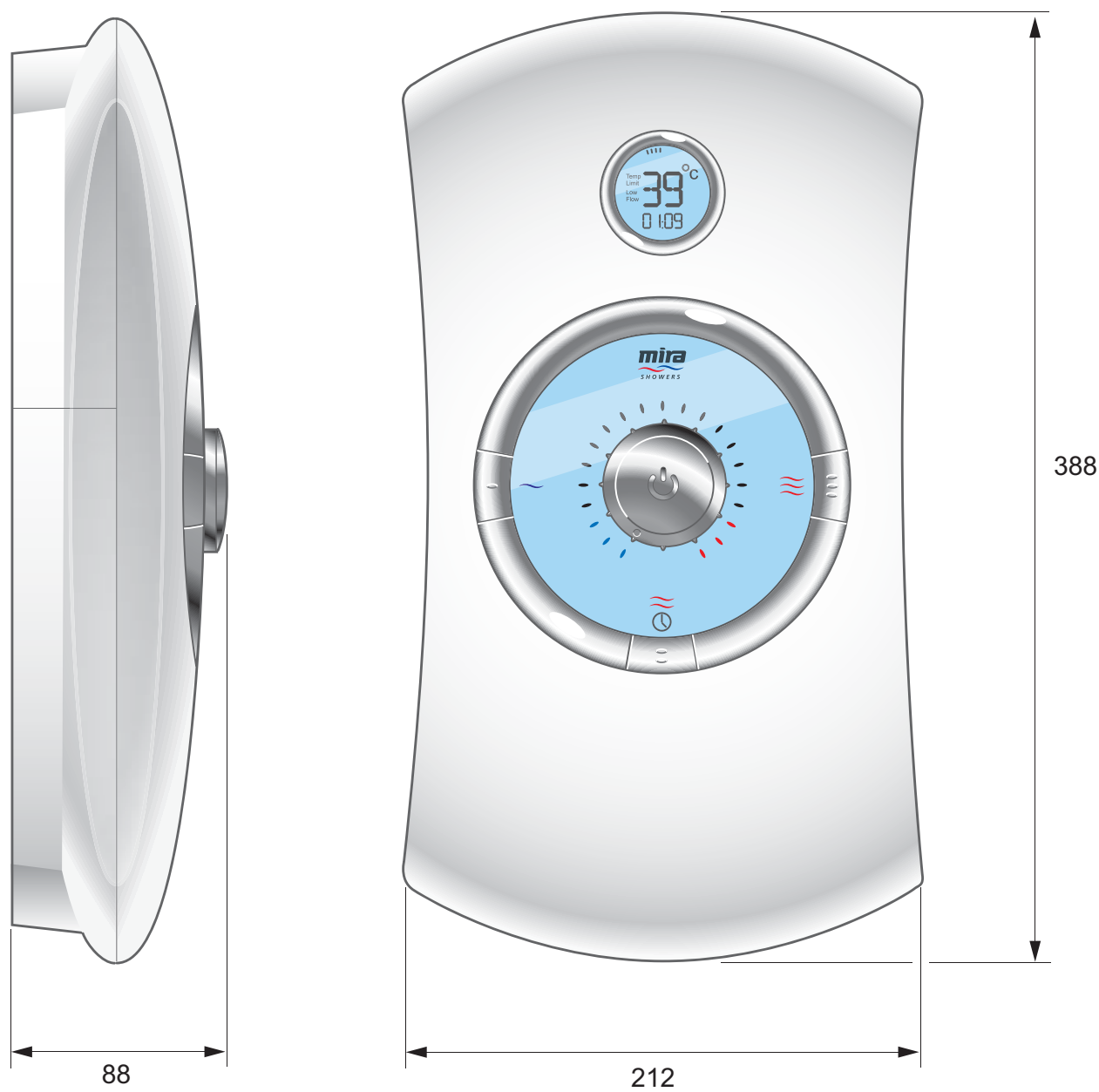
► Refit the Cover. Make sure that it fits correctly. Do not overtighten the three cover retaining screws.

Restore the electrical supply.

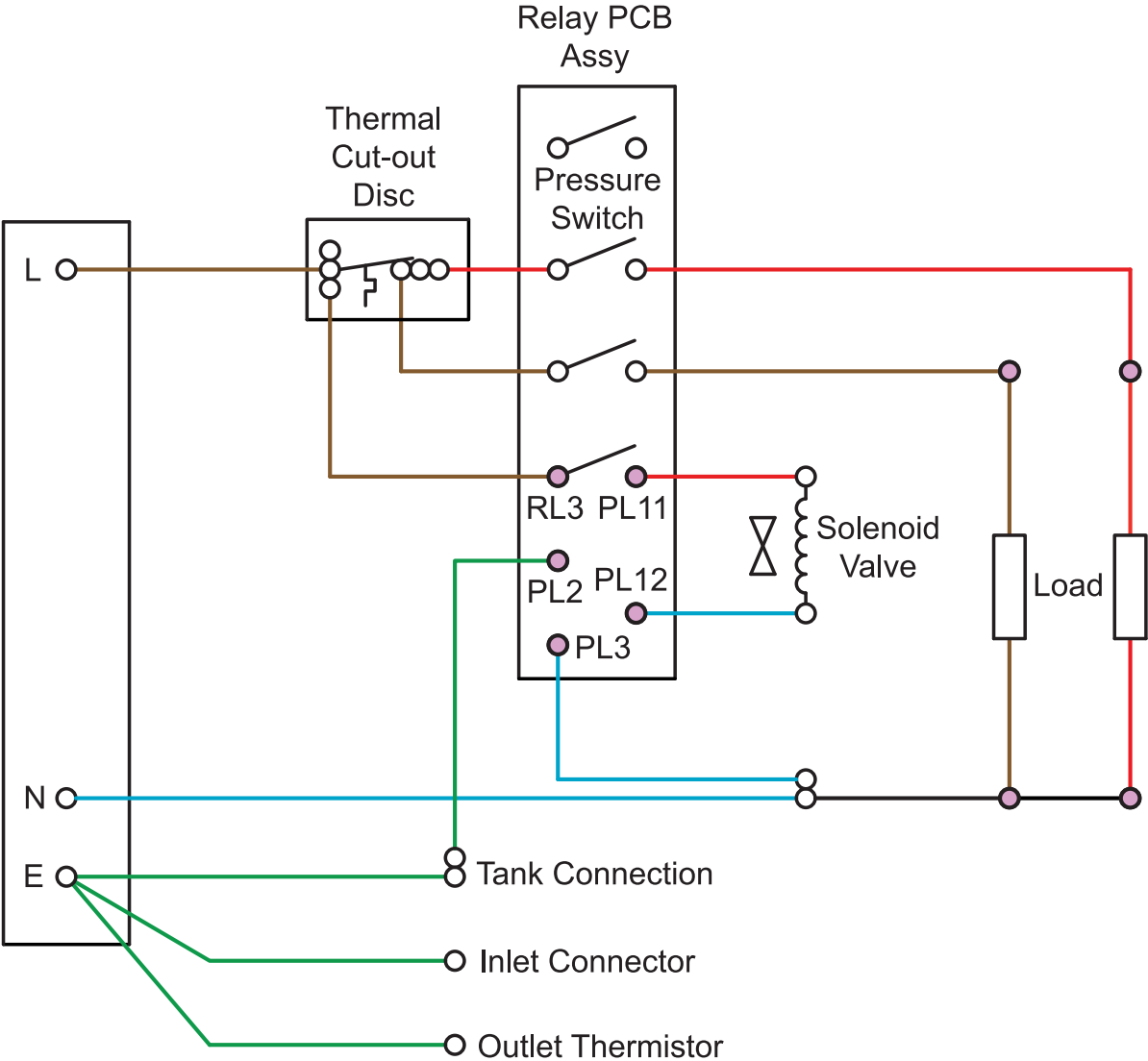
► Reset the clock, refer to the ‘Clock Setting’ procedure.



Dimensions



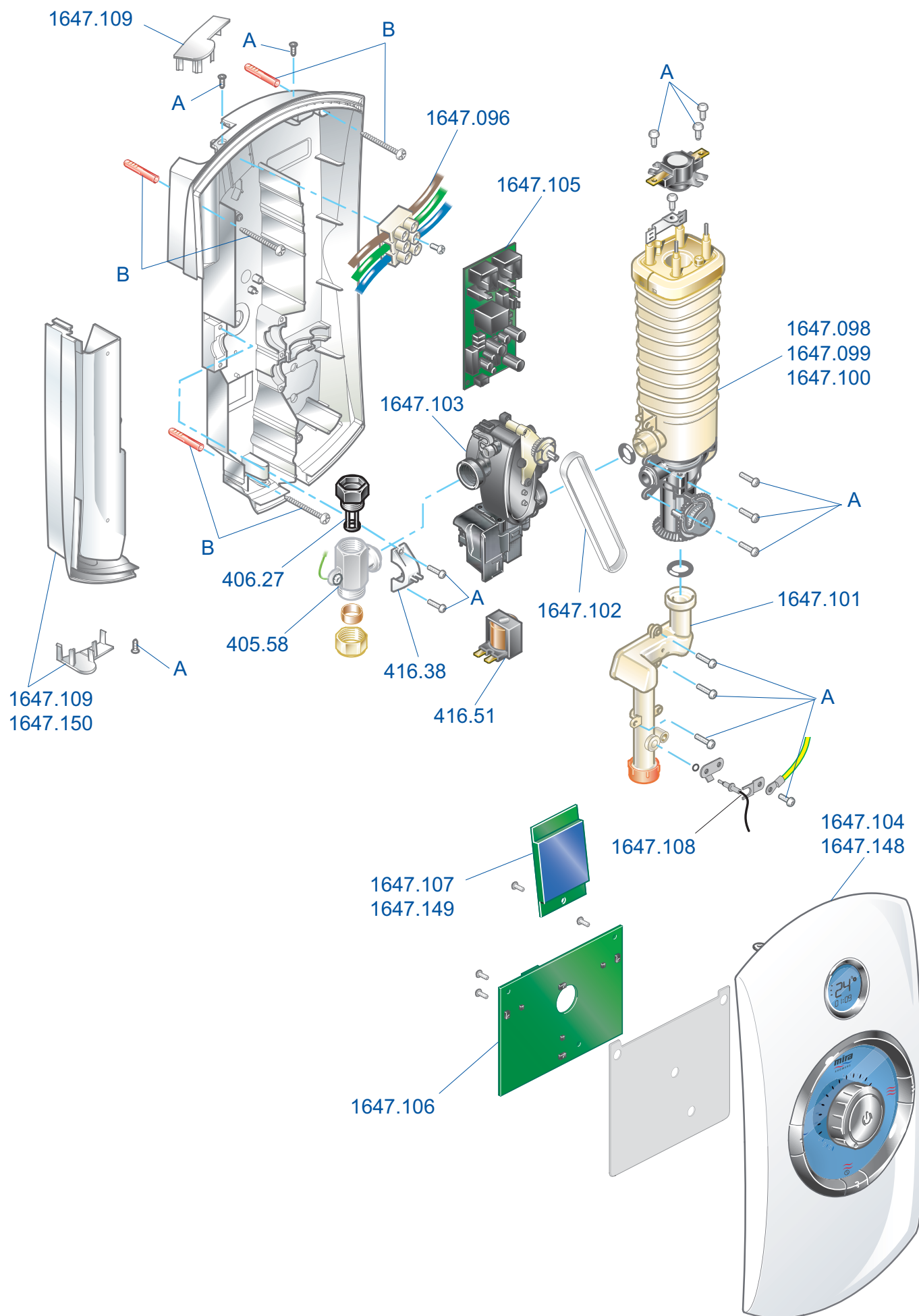
Wiring Diagram



Spare Parts

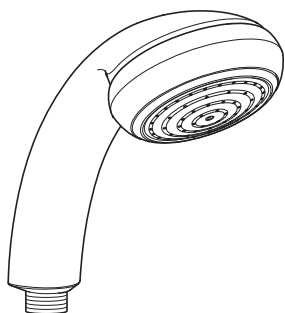
Mira Orbis

405.58	Inlet Connector Assembly
406.27	Inlet Filter (with 'O' seal fitted)
416.38	Clamp Bracket (Inlet)
416.51	Solenoid Coil
1563.518	Component Pack - components identified 'B'
1563.522	Cover Seal (not shown)
1563.541	Screw Pack - components identified 'A'
1647.095	Thermal Switch (one shot)
1647.096	Terminal Block Assembly
1647.098	Thermostatic Valve/Heater Tank 9.0 kW 240 V AC
1647.099	Thermostatic Valve/Heater Tank 9.8 kW 240 V AC
1647.100	Thermostatic Valve/Heater Tank 10.8 kW 240 V AC
1647.101	Outlet Connector Assembly
1647.102	Temperature Control Belt
1647.103	Inlet Valve Assembly
1647.104	Cover Assembly
1647.105	Relay PCB
1647.106	Control PCB
1647.107	LCD Display
1647.108	Thermistor
1647.109	Service Tunnel and Insert
1647.110	Wire Pack
1647.148	Cover Assembly (black)
1647.149	LCD Display (black)
1647.150	Service Tunnel and Insert (black)



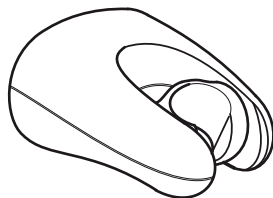
ACCESSORIES

Genuine Mira accessories can be purchased direct from Customers Services (our contact details can be found on the back cover of this guide) or from approved stockists or merchants.



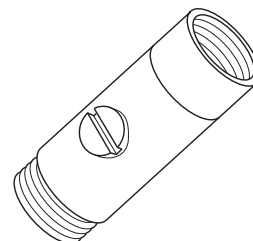
Everclear Showerhead
White - 2.1616.030
Chrome - 2.1616.031

Mira's new Everclear range has been specially designed for hard water areas and reduces the risk of lime scale build up.



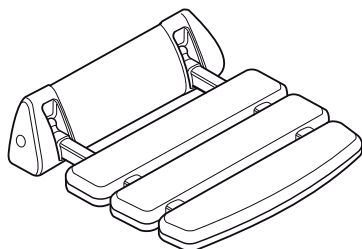
Logic Showerhead Holder
White - 2.1605.149
White/Chrome - 2.1605.150

An alternative to the traditional slide bar. Often a useful addition when positioned for the smaller members of the family.



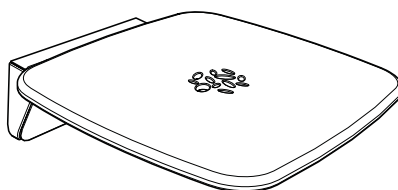
Double Outlet Check Valve (DCV-H)
Chrome - 1.0.110.55.1

An outlet double check valve, designed to prevent the back flow or back-siphonage of potentially contaminated water, through shower controls which are fitted with a flexible shower hose as part of the outlet shower fitting.



Shower Seat
White - 2.1536.128
White/Chrome - 2.1536.129

For use in or out of the showering area. Folds up when not in use. Maximum User Weight - 127 kg (20 stone) **Note!** Must be installed onto a solid wall.



Premium Shower Seat
White/Chrome - 2.1731.001
Grey/Chrome - 2.1731.002

Stylish, slim-line and robust shower seat for use in or outside of the shower area. Folds up when not in use. Maximum User Weight - 150 kg (23.5 stone) **Note!** Must be installed onto a solid wall.

Notes

Notes

Notes

Customer Services

Guarantee

Your product has the benefit of our manufacturer's guarantee which starts from the date of purchase.

To activate this guarantee, please return your completed registration card, visit our website or free phone 0800 0731248 within 30 days of purchase (UK only).

Within the guarantee period we will resolve defects in materials or workmanship, free of charge, by repairing or replacing parts or product as we may choose.

If you have not previously activated the guarantee, you will be required to do so prior to the provision of assistance.

If you do not activate your guarantee our Engineer will be entitled to charge full payment for the visit (Call out fee plus parts).

This guarantee is in addition to your statutory rights and is subject to the following conditions:

- The product must be installed and maintained in accordance with the instructions given in this user guide.
- Servicing must only be undertaken by us or our appointed representative. **Note!** if a service visit is required the product must be fully installed and connected to services.
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.
- For shower fittings or consumable items we reserve the right to supply replacement parts only.

The guarantee does not cover:

- Call out charges for non product faults (such as damage or performance issues arising from incorrect installation, improper use, lack of maintenance, build up of limescale, frost damage, corrosion, system debris or blocked filters) or where no fault has been found with the product.
- Water or electrical supply, waste and isolation issues.
- Compensation for loss of use of the product or consequential loss of any kind.
- Damage or defects caused if the product is repaired or modified by persons not authorised by us or our appointed representative.
- Routine maintenance or replacement parts to comply with the requirements of the TMV 2 or TMV 3 healthcare schemes.

What to do if something goes wrong

If your product does not function correctly when you first use it, contact your installer to check that it is installed and commissioned in accordance with the instructions in this manual. Should this not resolve the issue, contact our Customer Services Team who will offer you or your installer advice and if applicable arrange for a Service Technician to call. If the performance of your product declines, check in this manual to see if simple home maintenance is required. If you require further assistance call our Customer Services Team.

Extended Guarantees

A selection of protection plans are available that enable you to cover repair bills for the life of your policy (excludes Eire). Ring 01922 471763 for more details.

Helpdesk Service

Our dedicated Customer Services Team is comprehensively trained and can offer help and advice, spare parts, accessories or a service visit. We will need you to have your model name or number, power rating (if applicable) and date of purchase. As part of our quality and training programme calls may be recorded or monitored.

Mira Showers Website (www.mirashowers.co.uk)

From our website you can register your guarantee, download additional user guides, diagnose faults, purchase our full range of accessories and popular spares, refer to our FAQ's and request a service visit.

Spares and Accessories

We maintain extensive stocks of genuine spares and accessories and aim to provide support throughout the product's expected life. Payment can be made by phone at time of order using most major Credit or Debit cards and we aim to despatch orders within two working days. Items purchased from us are guaranteed for 12 months from date of purchase. For safety reasons spares exposed to mains voltages should only be fitted by competent persons.

Returns – items can be returned within one month of date of purchase, providing that they are in good condition and the packaging is unopened. Please obtain authorisation from our Customer Services Team before return. We reserve the right to apply a 15% restocking charge.

Service / Repairs

We have a nationwide team of Service Technicians who can carry out all service or repair work to your product within the guarantee period and beyond. You have the assurance of a fully trained Mira Technician, genuine Mira spare parts and a 12 month guarantee on any chargeable work done.

Payment should be made directly to the Service Technician who will accept most major Credit or Debit cards.

To Contact Us

UK

Telephone: 0844 571 5000

Mon to Fri 8:00 am - 5:30 pm, Sat 8:30 am - 3:30 pm

E-mail: technical@mirashowers.com

Fax: 01242 282595

By Post: Mira Customer Services Dept, Cromwell Road, Cheltenham, Gloucestershire, GL52 5EP

Eire

Telephone: 01 459 1344

Mon to Thurs 8:45 am - 5:00 pm, Fri 8:45 am - 4:00 pm

E-mail: sales@modernplant.ie

Fax: Dublin 01 459 2329

By Post: Modern Plant Ltd (Dublin),

Otter House, Naas Road, Clondalkin, Dublin 22



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